

House Rules

The residence in a Hostel is subject to special conditions and it is essential that people show mutual consideration:

1. Smoking or lighting any fire and naked flames are generally prohibited in our premises!
2. Our Hostel has a number of common rooms that can be used for cultural and other purposes, in case of prior registration in due time also by a sole user.
3. For safety and hygienic reasons it is not allowed to prepare hot dishes and drinks in the living rooms or bedrooms.
4. Taking into consideration that people may have the wish to sleep, showers should not be used during the night times (from 10:00 p.m. until 6:00 a.m.). Noise should be avoided. From 10:00 p.m. until 6:00 a.m. the right of the occupants of our Hostel and of the residents to their sleep has to be respected. We strongly advise that in the event of disturbance caused by noise in the interest of all occupants of our Hostel measures can be taken against the person(s) who caused the noise up to the termination of the contract for accommodation.
5. It is strictly prohibited to slip down the banisters, to sit on window sills and to climb over window sills as well as over railings.
6. Visitors may be welcomed to the cafeteria daily from 10:00 a.m. until 10:00 p.m. It is principally not allowed that persons who are not occupants of our Hostel stay overnight in the Hostel.
7. During the stay in our Hostel you have to take care for the safe keeping of your personal belongings yourself. The Smarthostel Berlin cannot accept any liability for loss or damage of objects.
8. Animals are prohibited to the Hostel.
9. The fire precautions regulations – see separate notice on the floors – must be strictly observed. The Hostel management should be informed immediately of damages or failures! Make yourself acquainted with the fire alarm regulations and how to use fire extinguishers as well as with the escape routes.
10. It is strictly prohibited for the occupants of the Hostel and their visitors to bring into or to consume alcohol and other drugs in the Hostel. The Hostel management reserves the right to confiscate alcohol and other drugs found in the rooms for the duration of the stay in the Hostel. Guests are not allowed to smoke on the premises.
11. It is not allowed to bring weapons of any kind to the Hostel.
12. It is not permitted to run any business or trade for commercial purposes on our premises.
13. The Hostel management exercises the right of the owner of the property to forbid somebody entrance or order somebody to leave! In urgent cases the Hostel management takes the liberty to enter the rooms in order to take the necessary measures. In the event of trespass or violation of the house rules the Hostel management shall be entitled to take the necessary measures to re-establish order. After repeated warnings or in case of gross violation of good relationships between the occupants the Hostel management can order the person(s) concerned to leave the Hostel.
14. In case of releasing the Fire Alarm negligently by cigarette smoke or any other handling of fire or smoke (smoke detector on the ceiling) or who by improper use releases fire alarm has to bear the full amount of costs accrued by the automatic follow action of the fire service.
15. Responsible persons who accompany groups must be a good example to the group, i.e. they should behave themselves accordingly regarding smoking and drinking alcohol.
16. We do not want radios to be operated in our premises. As a precaution radios, loudspeakers, CD-players etc. can be confiscated until departure.
17. For security reasons the central common places and the floors of the Hostel are under video surveillance.

**Smarthostel Berlin
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